

# WEBEL TECHNOLOGY LIMITED

## CORRIGENDUM – I

**WTL/SWS-OBPS-PRD/22-23/040 dated 21.02.2023**

Sl. No.	Section No.	Page/Clause No.	Clause Description	Clarification / Revised clause
1	Section-A : Other deliverables	28	<p>After customization of CAF based Online Single Window System Software &amp; all other software deliverables in accordance with the approved requirements specifications, P&amp;RD Department, GoWB will be the absolute owner (proprietor) of the “customized CAF based Online Single Window System Software &amp; all other software deliverables” and Source code of the “Customized CAF based Online Single Window System Software &amp; all other software deliverables” will be delivered to P&amp;RD Department, GoWB. P&amp;RD Department ,GoWB will have sole right to maintain and use of the “Customized CAF based Online Single Window System Software &amp; all other software deliverables” forever. The bidder is required to hand over source code for CAF based Online Single Window system to P&amp;RD Department after 6 months from the date of successful implementation of entire system excluding COTS</p>	<p>After customization of CAF based Online Single Window System Software &amp; all other software deliverables in accordance with the approved requirements specifications, P&amp;RD Department, GoWB will be the absolute owner (proprietor) of the “customized CAF based Online Single Window System Software &amp; all other software deliverables” and Source code of the “Customized CAF based Online Single Window System Software &amp; all other software deliverables” will be delivered to P&amp;RD Department, GoWB. P&amp;RD Department ,GoWB will have sole right to maintain and use of the “Customized CAF based Online Single Window System Software &amp; all other software deliverables” forever. The bidder is required to hand over source code for CAF based Online Single Window system to P&amp;RD Department after 6 months from the date of successful implementation of entire system excluding COTS.</p> <p>In case of Auto-Scrutiny Engine, IPR of already owned copyright products as Commercially- Off-The- shelf (COTS) product with perpetual license customized as per requirement of P&amp;RD Department, GoWB will be with the owners of COTS product. However customization done on the top of COTS functionality will be owned by P&amp;RD Department, GoWB. Source code of only customized portion</p>

				will be provided to P&RD Department, GoWB.
2	Section B: Eligibility Criteria No.1	30	The bidder shall furnish Tender Fee of Rs 6000.00 (Rupees Six Thousand only) and EMD of Rs. 2,00,000/- (Rupees Two Lakh only) by transferring the amount electronically through e-Tender	<p>The bidder shall furnish Tender Fee of Rs 6000.00 (Rupees Six Thousand only) and EMD of Rs. 2,00,000/- (Rupees Two Lakh only) by transferring the amount electronically through e-Tender .</p> <p>EMD /Bid Security also would be submitted in the form of Bank Guarantee valid for 6 months from the date of Bid Opening. Format for EMD/Bid Security in the form of BG is given in Annexire-1</p>
3	Section D: Technical Bid Evaluation :72.2	48	<p>Criteria for Evaluation and Comparison of Technical Bids</p> <ul style="list-style-type: none"> <li>• Technical proposal of only those bidders will be opened and evaluated who meet all the pre-qualification criteria.</li> <li>• The evaluation committee will evaluate the Technical Proposals on the basis of the technical evaluation criterion as provided below.</li> <li>• Technical bids will be reviewed for determining the technical capability of the Bidder for the Project and to ascertain Compliance of the Technical bids with the RFP terms and conditions, technical requirements and scope of work as defined in this RFP.</li> </ul>	<p>Criteria for Evaluation and Comparison of Technical Bids</p> <ul style="list-style-type: none"> <li>• Technical proposal of only those bidders will be opened and evaluated who meet all the pre-qualification criteria.</li> <li>• The evaluation committee will evaluate the Technical Proposals on the basis of the technical evaluation criterion as provided below.</li> <li>• Qualifying marks for opening Financial bid is 70</li> <li>• Technical bids will be reviewed for determining the technical capability of the Bidder for the Project and to ascertain Compliance of the Technical bids with the RFP terms and conditions, technical requirements and scope of work as defined in this RFP.</li> </ul> <p>Scoring Criteria and evaluation parameters: Technical Scoring criteria is given in the Annexure-2</p>

4	Section-A:	11	Online submission of building construction proposal (New/ Extension/ Renewal/ Revalidation/ Alteration). It includes re-submissions for corrected building drawings and/or any missing documents for issue of construction permits. Hence submission of application for Site Plan Sanction, Building Plan Sanction	Please read as: Online submission of building construction proposal (New/ Extension/ Renewal/ Revalidation/ Alteration). It includes re-submissions for corrected building drawings and/or any missing documents for issue of construction permits. Submission of application for new Building Plan Sanction includes either application for Site Plan & Building Plan Sanction or only Building Plan Sanction
5	Section-A:	11	Online issuance of digitally signed Site Plan, Building Permit (Approval /Refusal), Completion Certificate for Construction upto Plinth Level (Approval / Refusal), Occupancy Certificate (Full / Partial / Blockwise).	Please read as :Online issuance of digitally signed Building Permit (Approval /Refusal), Completion Certificate for Construction upto Plinth Level (Approval / Refusal), Occupancy Certificate (Full / Partial / Blockwise).
6	Section-A:	21	<p>The total project duration is as per the following:</p> <ul style="list-style-type: none"> <li>• Customization and Go Live: 14 Weeks from the issue of Work Order</li> <li>• Maintenance Support: 3 Years from Go-Live</li> </ul>	<p>The total project duration is as per the following:</p> <ul style="list-style-type: none"> <li>• Customization and Go Live: 22 Weeks from the issue of Work Order</li> <li>• Maintenance Support: 3 Years from Go-Live</li> </ul> <p>Details individual timelines for each activity cycle is given in Annexure-3</p>
	Section-M: sl no 9	81	Is the firm registered for Service Tax with Central Excise Department (Service Tax Cell)? If yes, submit valid Service Tax registration certificate.	This clause is deleted
	Section-B: Clause 3	31	Documents required: Certificate of incorporation. Supporting documents /credentials for implementation & deployment of Common Application Form (CAF) based Online Single Window System for Building Plan Approval System in India with integration with external/internal NOC issuing agencies/authorities through secured API Web Services or external console/ Web interface supported by successfully completion certificate issued by the client.	<p>Please read as: Documents required:</p> <p>Certificate of incorporation, Memorandum and Articles of Associations needs to be uploaded by bidders or both Prime bidders &amp; its consortium partners in case of consortium .</p> <p>Supporting documents /credentials needs to be uploaded supported by Work Orders confirming year and area of activity, successfully completion certificate issued by client for implementation &amp;</p>

			Work Orders confirming year and area of activity. Memorandum and Articles of Associations.	deployment of Common Application Form (CAF) based Online Single Window System for Building Plan Approval System in India with integration with external/internal NOC issuing agencies/authorities through secured API Web Services or external console/ Web interface
	Section-B:	30	The Bid can be submitted by an individual company or a consortium.  In case of consortium applicant, consortia shall submit a valid Memorandum of Understanding (MOU)/agreement.	Please read as: The Bid can be submitted by an individual company/ firms registered under Limited Liability Partnership Act 2008 or a consortium.  In case of consortium applicant, consortia shall submit a valid Memorandum of Understanding (MOU)/agreement.
	Section-G:Table 1.4 under Details for Unpriced BoQ of Financial Proposal	72	Supply, installation, commissioning & integration of Digital Signature integration (Server-Side Signing) using PKI Solutions including e-Sign module with 3 years support post Go-live having Enterprise License with Unlimited Users support, Verification and Validation Functionality with User Management, Maker - Checker, Log Module, Login Auth Module; HA & Cluster Environment	Please read as: Supply, installation, commissioning & integration of Digital Signature integration (Client-Side Signing) using PKI Solutions including e-Sign module with 3 years support post Go-live having Enterprise License with Unlimited Users support, Verification and Validation Functionality with User Management, Maker - Checker, Log Module, Login Auth Module; HA & Cluster Environment

**Annexure-1**

**PROFORMA FOR BID SECURITY (BANK GUARANTEE)**

Bank Guarantee No.....

Date.....

WHEREAS,.....(name & address) (hereinafter called "the Applicant") has submitted his Bid dated \_\_\_\_\_ [date] or will submit his Bid for execution of \_\_\_\_\_ [name of Contract] (hereinafter called "the Bid") under Request for Bids No..... [insert number] (hereinafter called "the RFB")

KNOW ALL PEOPLE by these presents that We \_\_\_\_\_ [name of bank] of \_\_\_\_\_ [name of country] having our registered office at \_\_\_\_\_ (hereinafter called "the Bank") are bound unto \_\_\_\_\_ [name of Employer] (hereinafter called "the Employer") in the sum of \_\_\_\_\_ for which payment will and truly to be made to the said Employer the Bank binds itself, his successors and assigns by these presents.

SEALED with the Common Seal of the said Bank this \_\_\_\_\_ day of \_\_\_\_\_ 2023

THE CONDITIONS of this obligation are:

(1) If after Bid opening the Applicant (a) withdraws his bid during the period of Bid validity specified in the Letter of Bid, ("the Bid Validity Period"); or (b) does not accept the correction of the Bid Price

or

(2) If the Applicant having been notified of the acceptance of his bid by the Employer during the period of Bid validity:

(a) fails or refuses to execute the Contract Agreement in accordance with the Instructions to Bidders, if required; or

(b) fails or refuses to furnish the Performance Security, in accordance with the Instruction to Bidders.

we undertake to pay to the Employer up to the above amount upon receipt of his first written demand, without the Employer having to substantiate his demand, provided that in his demand the Employer will note that the amount claimed by him is due to him owing to the occurrence of one or any of the four conditions, specifying the occurred condition or conditions.

This Guarantee will remain in force up to and including the date \_\_\_\_\_ 30 days after the deadline for submission of Bids as such deadline is stated in the Instructions to Bidders or as it may be extended by the Employer, notice of which extension(s) to the Bank is hereby waived. Any demand in respect of this guarantee should reach the Bank not later than the above date.

DATE \_\_\_\_\_ SIGNATURE OF THE BANK \_\_\_\_\_

WITNESS \_\_\_\_\_ SEAL \_\_\_\_\_

\_\_\_\_\_  
[signature, name, and address]

## **INSTRUCTIONS FOR FURNISHING BANK GUARANTEE**

1. Bank Guarantee (B.G.) for Advance payment, Mobilization Advance, B.G. for security Deposit-cum-Performance Guarantee, Earnest Money should be executed on the Non-Judicial Stamp paper of the applicable value and to be purchased in the name of the Bank.
2. The Executor (Bank authorities) may mention the Power of Attorney No. and date of execution in his/her favour with authorization to sign the documents. The Power of Attorney is to be witnessed by two persons mentioning their full name and address.
3. The B.G. should be executed by a Nationalised Bank/ Scheduled Commercial Bank preferably on a branch located in Kolkata. B.G. from Co-operative Bank / Rural Banks is not acceptable.
4. A Confirmation Letter of the concerned Bank must be furnished as a proof of genuineness of the Guarantee issued by them.
5. Any B.G. if executed on Non-Judicial Stamp paper after 6 (six) months of the purchase of such stamp shall be treated as Non-valid.
6. Each page of the B.G. must bear signature and seal of the Bank and B.G. Number.
7. The content of the B.G. shall be strictly as Proforma prescribed by WTL in line with Purchase Order /LOI/ Work Order etc. and must contain all factual details.
8. Any correction, deletion etc. in the B.G. should be authenticated by the Bank Officials signing the B.G.
9. In case of extension of a Contract the validity of the B.G. must be extended accordingly.
10. B.G. must be furnished within the stipulated period as mentioned in Purchase Order / LOI / Work Order etc.
11. Issuing Bank / The Bidder are requested to mention the Purchase Order / Contract / Work Order reference along with the B.G. No. For making any future queries to WTL.

## Annexure-2: Technical Scoring criteria

### TECHNICAL EVALUATION MATRIX

The technical bids will be evaluated in two steps.

- i. The bids will be examined based on eligibility criteria stipulated Section – B to determine the eligible bidders.
- ii. The technical bids of only the eligible bidders shall be further evaluated based on evaluation method given below.

Technical Evaluation Score matrix: Total marks. Minimum required score to qualify for financial proposal 70.

Sl no	Criteria	Documentary Evidence	Marks	Max Marks
1	<p>Average turnover of the Bidder in last 3 years Turnover :</p> <p>The bidder (prime) should have an average turnover of minimum Rs. 4.00 Crores (Four Crore) the last three financial years 2019-20,2020-21,2021-22</p>	Audited balance sheet	<p>&gt;= Rs 4 Cr &lt; Rs 10 Cr=7 marks</p> <p>&gt;= Rs 10 Cr &lt; Rs 20 Cr=8 marks</p> <p>&gt;= Rs 20 Cr =10 marks</p>	10
2.	<p>The Bidder (prime) or consortium partner should have experience of <b>at-least 3 projects</b> of Automated Building Plan Approval System in India at least for a period of one year as on 31.12.2022 out of which at least two project implemented by Prime Bidder must have CAF based Online Single Window System for Building Plan Approval System in India with integration with external/ internal NOC issuing agencies/authorities through secured API Web Services or external console/ Web interface</p>	<p>Supporting documents /credentials for implementation &amp; deployment of Common Application Form (CAF) based Online Single Window System for Building Plan Approval System in India with integration with external/internal NOC issuing agencies/ authorities through secured API Web Services or external console/ Web interface supported by successfully completion certificate issued by the client.</p> <p>Work Orders confirming year and area of activity.</p> <p>Memorandum and Articles of Associations.</p>	<p>&gt;= 3 Projects &lt;= 5 Projects=7 marks</p> <p>&gt; 5 Projects =10marks</p>	10
3	<p>The Prime bidder or Consortium partner's auto Scrutiny software must have wide deployment of over 200 no's Development Authorities /Urban Local Bodies /Municipalities /Corporation /Panchayat level (i.e. GP/PS/ZP) across India</p>	<p>Provide details of implementation &amp; Work Orders placed / Completion Certificate</p>	<p>&gt;= 200 Nos =7 marks</p> <p>&gt; 200 Nos =10 marks</p>	10

4	Bidder (prime) must have ISO 9001:2015 certification	Valid Copy of Certificate	ISO 9001:2015 certification = 3.5 Marks  ISO 9001:2015 certification & additional certification on CMMi = 5 Marks	5
5.	The bidder (prime & consortium) must have on its roll at least 50 technically qualified professionals in development of applications and database and be-spoke systems including auto-scrutiny engine as on 31-12-2022.	Certificate from bidders HR Department for number of Technically qualified professionals employed by the company	>= 50 technically qualified professionals <= 100 Projects=3.5 marks  >100 technically qualified professionals =5 marks	5
6	Approach and Methodology to perform the work in this assignment  - Activities sequencing, dependencies among activities  - Resource planning, allocation and loading  - Risk Management, Mitigation and Exit plan  - Project work break down structure  - Completeness and responsiveness of the proposal responds exhaustively to all the requirements of the RFP	Bidder has to provide L2/L3 level work break down structure (WBS), clear baselines/ timelines, defined resources, roles & responsibilities along with a write-up project	Max 10 marks	10
7	Proposed team and profiles for implementation, rollout, Configuration, Customization, Application development and its Operation and Maintenance for the period of 3 Years	Project Manager (Technical) (Total 10 Years of experience out of which, minimum 3 years experience in CAF Based Application with Auto Scrutiny Solution for CAD Drawing for Customization of Building Rules & management  Minimum two years experience with current employer  (Certification in PMP / PRINCE2 would be preferred)	Qualification/relevant certification of the People Involved  Work Experience:  ▪ Project Manager >=10 years of work experience in similar project = 2marks  ▪ Else 0 Marks  Educational Qualification:  ▪ BE / B. Tech / MCA = 1Mark  ▪ Else 0  Project Management Experience  ▪ Managed >= 1 CAF Based Application with Auto Scrutiny Solution for CAD	5

		Drawing for Customization of Building Rules >= INR 2 Crores =2Mark Else 0 Marks	
	Auto Scrutiny Technical Experts: Building Rule Customization  (Minimum of five years experience in Auto Scrutiny Solution for CAD Drawing for Customization Solution administration & management, with at least one person with 10 years of experience.)	Work Experience: <ul style="list-style-type: none"> <li>▪ &gt;=10 years of work experience = 2mark</li> <li>▪ Else 0</li> </ul> Educational Qualification: <ul style="list-style-type: none"> <li>▪ BE / B. Tech =1</li> <li>▪ Else 0</li> </ul> Project Experience <ul style="list-style-type: none"> <li>▪ Managed &gt;= 1 CAF Based Application with Auto Scrutiny Solution for CAD Drawing for Customization of Building Rules &gt;= INR 2 Crores =2Mark</li> </ul> Else 0 Marks	5
	Auto Scrutiny Solution Architect/ Systems Analysis  (Minimum of five years experience in services related to customization administration & management.  Minimum 2 year experience of specific Auto Scrutiny Product.)	Work Experience: <ul style="list-style-type: none"> <li>▪ &gt;=5 years of work experience = 2marks</li> <li>▪ Else 0</li> </ul> Educational Qualification: <ul style="list-style-type: none"> <li>▪ BE / B. Tech =1</li> <li>▪ Else 0</li> </ul> Project Experience <ul style="list-style-type: none"> <li>▪ At least 2 year experience of specific Auto Scrutiny Product= 1</li> </ul> Else 0	4
	Server / Storage / Database Administration	Work Experience: <ul style="list-style-type: none"> <li>▪ &gt;=5 years of work experience in Server /Storage /Database &amp; System administration &amp;management.=1 marks</li> <li>▪ Else 0</li> </ul> Educational Qualification:	3

			<ul style="list-style-type: none"> <li>▪ BE / B. Tech / MCA =1</li> <li>▪ Else 0</li> </ul> <p>Project Experience</p> <ul style="list-style-type: none"> <li>▪ At least 2 similar Project as Database &amp; System administration =1</li> </ul> <p>Else 0</p>	
		Application Maintenance & Operations	<p>Work Experience:</p> <ul style="list-style-type: none"> <li>▪ &gt;=5 years of work experience = 1 marks</li> <li>▪ Else 0</li> </ul> <p>Educational Qualification:</p> <ul style="list-style-type: none"> <li>▪ BE / B. Tech / MCA =1 mark</li> <li>▪ Else 0</li> </ul> <p>Project Experience</p> <ul style="list-style-type: none"> <li>▪ At least handle 2 Government Project with similar scope =1</li> </ul> <p>Else 0</p>	3
8	The Bidder (prime) or consortium partner should have experience in successfully implementation of CAF Based Single Window Portal for Online Building Plan Approval system integrated with Auto Scrutiny Engine and NOC issuing authorities in West Bengal	Provide details of implementation & Work Orders placed /Satisfactory Certificate from customers for ongoing project	<p>Implementation in West Bengal-5 marks,</p> <p>No implementation in West Bengal-0 mark</p>	10
9	<p>Presentation on Approach &amp; Methodology: Every bidder will be given a time slot of 60 minutes to demonstration &amp; Presentation on Approach &amp; Methodology and resources proposed for the project and demonstrate of the Bidder to implement the project. Company profile should be limited to 5 slides only; internet connectivity should be arranged by the bidder for demonstration of tools/ components etc. Broad Design of the Application required as mentioned in the RFP document.</p> <p><b>.(Technical presentation is mandatory for qualifying in the technical bid)</b></p>		<p><u>Business / Functional Requirements</u></p> <p>Understanding of the Project set-up:10 marks,</p> <p>Relevant past experience of bidder:6 marks,</p> <p>Technically qualified manpower in relevant domain:4 marks,</p> <p>Server Side Auto Scrutiny Web based Solution with Server side perpetual license based product: 10 marks</p>	20

	Total Score			100 mark s
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If the bidder complies with more than one desirable feature listed above, the cumulative marks for the complying features will be considered for evaluation.

The bidders whose technical bid is found to meet both the requirements as specified at (i) and (ii) above will qualify for opening of their commercial bids. The Technical Score (TS) secured by each qualified bidder shall be informed to the bidders present during the commercial bids opening meeting. The date and venue of the commercial bids opening will be informed separately.

The duly constituted Bid Evaluation Committee (BEC) shall evaluate the bids. The BEC shall be empowered to take appropriate decisions on minor deviations, if any. The bidder's name, bid prices, discounts and such other details considered as appropriate by WTL, will be announced at the time of opening of the commercial bids.

**Note-**

- a. Minimum qualifying Marks in Technical is 70 or more out of 100 Technical Marks. Only those bidders securing more than 70 marks shall qualify for commercial proposal opening.

The Resources whose CV are submitted along with proposal can not be replaced for first 6months from date of commencement of Project. Any replacement prior to that shall attract penalty of Rs 25,000. All replacement is subject to WTL approval and shall be at least equivalent to the proposed/deployed resource.

### Annexure-3 : Timeline, Deliverables and Payment Schedule

This is a time bound and high priority project. It must be understood that the successful bidder has made the proposal after fully considering all such factors, which may have any bearing on the time schedule. The bidder will be required to supply, customize and commission the Online Single Window System for Building plan approval software along with AMC for a period of 3 years and automate the required workflow for Building Plan approval within given timeframe from the issue of work order.

The total project duration is as per the following:

- Customization and Go Live: 22 Weeks from the issue of Work Order
- Maintenance Support: 3 Years from GoLive

Stage	Primary Deliverables	Timeline	Payment Schedule
System Study: Conduct System Study, Gap Analysis and BPR required, Preparation of SRS, FRS and finalizations of SRS, P&RD Department Sign off Software Requirement. Submit the SRS (Software Requirement Specification) document to P&RD Department for a signoff	SRS,FRS and System Study Report	4 (Four) weeks after receipt of Work Order	10% of the quoted price
Customization and Development of the Software: Includes Customization, Configuration, Deployment of Automated /partly Automated Business Process System, Deployment and UAT Sign-Off , integration with external and internal authorities through webservices(for authorities having existing workflow based online application) or through separate interface/console (for authorities who don't have existing workflow based online system)	Customized Solution ,Test Cases	10 (Ten) weeks after the signoff of SRS	20% of the quoted price
Third Party Security Audit of the Application.  This includes the fixing defects and procuring the security audit certificate	Audit Certificate	2 (Two) weeks after completing the UAT on the developed application	
Installation, Pilot Run	Pilot Project Report	2(Two) weeks after completing the UAT on the developed application	25% of the quoted price
Training and Handholding for the P&RD Department staff and the empaneled architects	Training Report, Manual etc.	2(Two) weeks after completing the UAT on the	

		developed application	
Go live of the application. Successful implementation of entire system that includes integration of internal and external agency. The final sign off would be given after running on 10 successful live cases from submission of application to sanction stage for different tiers of PRI (at least 1 case for each of GP,PS & ZP)	10 successful live cases from submission of application to sanction stage for different GP/PS/ZP (at least 1 case for each GP/PS/ZP) in live environment	2(Two) weeks after training and test run and completion of 10 live cases of sanction	25% of the quoted price
Yearly Support for three years Includes product upgrades and maintenance, hosting support and dedicated manpower support for a period of 3 years	Quarterly Progress Report	Yearly Support for three years Includes product upgrades and maintenance, hosting support and dedicated manpower support for a period of 3 years effective from Go-live	Proportionate Quarterly payment of the balance 20% of the quoted price

Customization and Go Live: 22 Weeks from the issue of Work Order. However, time lines for various sub-activities namely (i) System Study, (ii) Customization and Development of the Software, (iii) Third Party Security Audit of the Application, (iv) Installation, Pilot Run, (v) Training and Handholding for the P&RD Department staff and the empaneled architects, (vi) Go live of the application may be changed depending on parallel /sequential activities taking into consideration of overall 22 weeks maximum time lines required for Customization and Go Live